

WIC Eastern District Meeting

Meeting Minutes

July 24, 2020

Opening

The quarterly WIC Eastern District Meeting was called to order at 9:30 AM on July 24, 2020 over conference call.

Present

Michelle Johnson, Bridgette Delrman-Yawberry, Rita Arni,..

Madison County, Bollinger County, St. Francois County, Jefferson County, Washington County,.....

State WIC Business

1. The 2020 WIC Conference set for October has been cancelled due to COVID19.
2. Cloth face masks have not been delivered but should be sent out next week.
3. The new nutrition questions will not roll out until January 2021 maybe.
4. 4-hr training note: Buttermilk is grouped in the milk category, it is listed in Capitals (not eWIC)
5. Eastern District temp TA: Michelle Johnson 573-751-6198

Email: Michelle.Johnson@health.mo.gov

There will be hopefully a new TA hired by September 2020.

New Business

eWIC and Waivers:

- If you are not seeing clients in clinic you will need three people to complete a Certification and two people to complete a Mid-Certification.
- Clinics have to use the PIN generator, <http://www.debitcardpin.com/>, to generate a PIN if not seeing participants in clinic and mailing benefits. Cards need to be mailed one day and the PIN mailed the next day. Make an alert in MOWINS that the participant needs to reset PIN next visit. Participant doesn't have to know generated PIN to reset PIN.

- The new WIC Disaster Plan is on the website at <https://health.mo.gov/living/families/wic/localagency/covid-19-resources.php>
- If your clinic is doing curbside you could set up card/PIN with setting up a laptop, card reader writer, signature pad, and printer.
- If not seeing participants in clinic, clinics will need to use the spreadsheet.
- A designated employee will need to be in charge of the eWIC card spreadsheet and the eWIC cards.
- More stores are being certified every day and the website might not be totally updated, so make sure and tell participants to look for the new eWIC Retailer window sticker or call before going. Also, clinics may want to call any stores that doesn't show certified to check status, so please tell participants.

Question/Answer Session:

1. If your clinic experience sickness from COVID-19, check with another neighboring county to see if they would be willing to take your caseload. An ASAP will need to be done to grant access to your clinic. Your WIC agency needs to have a plan in place for this situation. Let Bridgette and/or Michelle know ASAP if this happens in your clinic.
2. When is LAP going to be released? Bridgette/Michelle will check on this.
3. What about the in-kind monies? Laura is going to enter the in-kind to budget adjustment and email them to the clinics soon.
4. When will we be getting the USB hubs? Jason said they are on back order.
5. What do we use to print the shopping lists? You will use your MICR printers and will use them until the MICR ink and conductors are used up in the warehouse.
6. St. Charles WIC got a case of bags from Mercy Hospital, she didn't know what for and asked if anyone else received as well. No one else knew why or had received any.
7. At some Walgreens, all the registers are closed except self-checkout what are participants suppose to do in this case since you cannot use eWIC cards in self-checkout? They will need to go to customer service and tell them they have WIC.

- Will this option (using eWIC at self-checkout) down the road be an option? Maybe, not sure.
 - There was a grant from NWA for using eWIC card for online purchasing, Missouri isn't ready to take on that yet. Need to get the eWIC rollout over and running smooth first.
8. Stacy-After October 31 we cannot print checks anymore? Yes, that's correct
 9. To reload card do we have to have it in hand? Yes, that's correct
 10. If we have had the 4-hr training and still feel unsure what to do, can we get on another training? Yes, you just wouldn't be able to do the hands on part.

Adjournment

Meeting was adjourned at 11:30 AM. No meeting scheduled for next quarter yet.

Minutes submitted by: Alica White

Approved by: